



## Non-Profit Organization Training FAQ's and Info

In an effort to provide the best possible training experience for you and your organization we would ask that you adhere to the following:

- 1) 48 hour advance RSVP through your group leader is required for your participation in the training and orientation
- 2) Arrive at least **15 minutes** prior to scheduled training start time to register and have photo taken for stadium credential
  - ***MUST have state issued photo ID available for positive identification***
    - a. Once training starts late arrivals will need to reschedule with their group leader for a future training session
- 3) Training is conducted in 2 parts – approx. 3 hour time commitment
  - a. 1 hour position specific overview - **Stand Manager, Head Cashier, Cashier, Cook**
  - b. 2 hour orientation – general policies and procedures with Q&A
- 4) At orientation please be prepared to provide:
  - a. Completed forms including - Volunteer Data sheet and Individual Volunteer Agreement. All forms will be available at orientation but will make the process quicker if done prior to training
- 5) Children are not allowed in training or orientation sessions – childcare is NOT provided
- 6) Parking is on site and located on the north side of the stadium
- 7) Registration is located at Gate 2
- 8) Temperature varies throughout the building – light jacket or sweater recommended

Excited for another successful Cardinals Season!!